

A Symposium in the NIC of Time: Advancing Information-Sharing in California and Beyond

NIC Leadership Team



March 26 and 27, 2018

West Sacramento Civic Center

March 26th, 2018

Dear Symposium Attendees:

Welcome to the National Interoperability Collaborative's first regional event, *"A Symposium in the NIC of Time: Advancing Information-Sharing in California and Beyond."* On behalf of NIC's leaders, Stewards of Change Institute and AcademyHealth, we thank you in advance for sharing your knowledge and insights with us for the next two days.

The symposium is designed to showcase innovative practices around information-sharing and interoperability efforts from across California, as well as from NIC's other inaugural partners. It also will provide you the opportunity to hear from and interact with colleagues from around the country and to learn about leading-edge activities, concepts, and best practices – notably from NIC's other partners, the Silicon Valley Regional Data Trust (SVRDT) and the Healthcare Information Management and Systems Society (HIMSS). We are excited about this opportunity to work with you to develop our first state "chapter" here in California, even as we continue to build NIC nationally.

One of NIC's distinguishing characteristics is its focus on cross-sector collaboration and learning across six domains: human services, education, public health, public safety, health information technology, and emergency services. Lessons learned in one area too often aren't shared with any others, so organizations are forced to reinvent repeatedly or, worse, to make the same mistakes. Solving 21st century problems requires a multidisciplinary approach to incorporate all the factors that impact health, safety, and well-being. While valuable learning and networking around these issues will occur at this symposium, NIC also plans to synthesize the event's output and publish a Playbook later this year, which we will disseminate broadly across the US.

Since a cross-domain approach is fundamental to how NIC will work to accomplish its goals, we have also incorporated it into the fabric of this symposium; i.e., we have designed it to be a live-and-in-person example of interoperability, information-sharing, and collaboration at work. So common threads are deliberately interwoven among the sessions; panel participants explicitly represent diverse disciplines; and highlighted projects demonstrate the value of working across sectors. Interactive activities have been integrated into the symposium that will encourage an exploration of these concepts and practices to your work and to NIC.

We are very grateful to the organizations that have enabled NIC to get to this pivotal point in its young history: the Kresge Foundation for providing the generous grant with which we are developing NIC; the Chan Zuckerberg Initiative for underwriting this symposium; our other sponsors – IBM, Microsoft and the Annie E. Casey Foundation – for their additional support; and the California Health and Human Services Agency for partnering with NIC and SVRDT in sponsoring this event. Most importantly, we thank all of you for working with us to build NIC by being here, by engaging, and by sharing your experience and expertise.

Sincerely,

A handwritten signature in black ink, appearing to read 'D. Stein', written in a cursive style.

Daniel Stein

Stewards of Change Institute President and NIC Co-Principal Investigator

Monday 3/26

8:00 – 9:00 AM

Breakfast

9:00 – 9:30 AM

Welcome, Purpose and Orientation

Daniel Stein, President, Stewards of Change Institute; Co-Principal Investigator, National Interoperability Collaborative

Michael Wilkening, Undersecretary, California Health and Human Services Agency

Marcy Lauck, Founder and Co-Director, Silicon Valley Regional Data Trust; Director of Data Governance, Santa Clara County Office of Education

Margo Edmunds, PhD, Vice President for Evidence Generation and Translation, AcademyHealth

9:30 – 10:30 AM

Interactive Activity: Collaborating across Domains to Enhance Data-Sharing and Interoperability

This interactive activity is designed to accomplish three goals: facilitate participants getting to know each other; acquaint them with NIC's plans; and introduce them to the six domains that NIC is focused upon. Participants will engage in an activity that illustrates the potential benefits of exchanging data across multiple domains, both to understand the interplay among elements and to help shape ways they can best serve their own organizational needs. This session will also inform the content of the NIC Interoperability Playbook (which will be produced after the symposium) and provide guidance for future NIC activities.

10:30 – 11:00 AM

Break

11:00 – 12:15 PM

Silicon Valley Regional Data Trust: A Scalable Model for Improving Educational Outcomes and Well-Being for Children and Families

The presenters provide an overview of the mission, history, and organization of the Silicon Valley Regional Data Trust (SVRDT), a scalable model for improving educational, health, and human services outcomes and well-being for children and families. SVRDT provides a Secure Data Environment connecting public schools, health, and human service agencies in San Mateo, Santa Clara, and Santa Cruz Counties and the University of California, Santa Cruz. The presenters will describe the policy, legal, and technology architectures that underlie this trust-based system, and will demonstrate a prototype of SVRDT's Secure Data Environment.

Richard Gold, Senior Consultant, Stewards of Change Institute

Steve Ambrosini, Senior Consultant, IJIS Institute

Rebecca A. London, PhD, Assistant Professor, Sociology Department, Faculty Director, Student Success Evaluation and Research Center, UC, Santa Cruz

Marcy Lauck, Founder and Co-Director, Silicon Valley Regional Data Trust; Director of Data Governance, Santa Clara County Office of Education

12:15 – 1:15 PM

Lunch & Keynote

Diana Dooley, Secretary, California Health and Human Services Agency (invited)

1:15 – 2:30 PM

Damn the Silos: Using All Available Resources to Prevent and Combat the Opioid Crisis and Other Health Emergencies

Panelists will describe three current interoperability initiatives designed to better-address the opioid/heroin epidemic, including prevention, at every level: California's diverse programs and projects statewide to enable a more-comprehensive approach; an Ohio county drug court's testing of cognitive technology to aggregate multi-sector data and create a national model for the judiciary; and the New Jersey fusion center's use of an information-sharing environment to improve the performance of local, county, and state law enforcement. The responder will focus on how these cross-sector initiatives might themselves be enhanced by connecting and sharing information with other relevant, interoperable systems as well as with NIC.

Moderator:

Bill Hazel, MD, Senior Advisor for Strategic Initiatives and Policy, George Mason University; Former Secretary, Virginia Department of Human Resources; Stewards of Change Institute Board Member

Presenters:

Karen Smith, MD, MPH, Director, California Department of Public Health, HHSA

Judge Anthony Capizzi, Montgomery County, OH, Juvenile Court; President, National Council of Juvenile and Family Court Judges

Major Juan Colon (retired), NJ State Police; NJ Fusion Center Drug Monitoring Initiative; Senior Consultant, Stewards of Change Institute

Responder:

Stuart Venzke, State and Local Health and Human Services Leader, IBM

2:30 – 3:15 PM

Interactive Session: Distill and Synthesize Learning

Daniel Stein, President, SOCI; Co-Principal Investigator, NIC

3:15 – 3:45 PM

Break

Monday 3/26 cont'd

3:45 – 5:00 PM

Building NIC in California and Beyond: Leading Edge Initiatives and Promising Practices

Innovative interoperability and information-sharing efforts are growing around the U.S., and some are flourishing. This panel shines a spotlight on some successful initiatives, such as Live Well San Diego; an integrated and comprehensive client view in Santa Clara County; the Enterprise Integrated Case Management System in Montgomery County, MD; and a new platform to support national implementation of My Brother's Keeper. Panelists will discuss what they're learning and how their lessons can be applied; will inform NIC's statewide development in California; and will suggest tools to promote further progress in collaboration more broadly.

Moderator:

Michael Wilkening, Undersecretary, California Health and Human Services Agency

Presenters:

Carrie Hoff, Deputy Director, San Diego Department of Health and Human Services
– Live Well San Diego

Mary Shamouel, Chief Information Officer, Social Services Agency, County of Santa Clara

Debra Porchia-Usher, Chief Deputy Director, Social Services Agency, County of Santa Clara

– Integrated master data management and business intelligence initiative

Uma Ahluwalia, Director, Montgomery County, MD, Department of Health and Human Services

– Enterprise Integrated Case Management System

Lisa Villarreal, CEO, Youth Ventures Joint Powers Authority

– My Brother's Keeper and the Equity Intelligence Platform

5:00 PM

Closing Remarks

Jessica P. Kahn, MPH, Senior Expert, McKinsey & Company

Daniel Stein, President, SOCI; Co-Principal Investigator, NIC

5:30 – 7:30 PM

Reception - Il Fornaio Restaurant



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Tuesday 3/27

7:30 – 8:30 AM

Breakfast

Sign-up for lunch affinity table conversation

8:30 – 8:45 AM

Welcome

8:45 – 10:00 AM

Building Collaborations and Information-Sharing across Multiple Domains

The concept – and realization – that cross-sector collaborations and networks can greatly enhance effectiveness, efficiency, and outcomes is hardly new. Indeed, many successful initiatives employing information-sharing and interoperability have been launched during the last decade, and they have much to teach us. In this presentation, thought and practice leaders discuss the nuts, bolts, challenges, and lessons learned in furthering their respective organizations, providing insights for attendees in their own work, as well as for NIC to leverage in building its new Community of Networks.

Moderator:

Paul Wormeli, Executive Director Emeritus, IJIS Institute; Board Member, SOCI

Panelists:

Timothy Jay Carney, PhD, MPH, MBA, Senior Director of Data Analytics and Public Health Informatics, Association of State and Territorial Health Officials (ASTHO)

Dan Chavez, Executive Director, San Diego Health Connect

Mary Ann Dewan, PhD, Santa Clara County Office of Education, Superintendent of Schools

Mariann Yeager, MBA, CEO, The Sequoia Project

10:00 – 10:30 AM

Break

10:30 – 11:45 PM

NIC In Action: Building the National Interoperability Collaborative and Partner Activities

These presentations will provide an overview of the progress NIC has made over the nine months since it was launched at the Stewards of Change Institute's 12th Annual National Symposium. Attendees will learn about the projects in which NIC is involved – in California and beyond – and will get a first look at NIC's new website, its collaboration portal, and the initial module of its InterOptimability Training and Certification Curriculum (ITCC) program. Attendees will also hear about NIC's plans for the future, and how they can become involved.

Moderator:

Daniel Stein, President, SOCI; Co-Principal Investigator, NIC

- Website and collaboration portal
- First ITCC training module
- Participant engagement – building a California chapter and national network

Tuesday 3/27 cont'd

Partner Activities:

Diane M. Carr, M.A., Fellow and past Board of Directors member, Healthcare Information Management and Systems Society (HIMSS)

– Community-Based Solutions for Public Health Crises; California Regional Chapter Affiliation

Richard Gold, Senior Consultant, SOCI

– National Confidentiality and Privacy Data-Sharing Agreement and Enterprise MOU Model

Janice Gruendel, PhD, MEd, Senior Fellow, Institute for Child Success; Consultant to Bridgeport (CT) Prosper, Healthy Baby Bundle

11:45 – 1:00 PM

Lunch and Affinity Tables

Facilitated discussions will be held on several relevant topics, providing an additional opportunity for focused conversations and networking. Each group will be facilitated by a presenter or subject matter expert.

1:00 – 1:30 PM

Overview of NIC's Environmental Scan of Published Interoperability Guidance

Data-interoperability and information-sharing efforts are complex and challenging, but a series of promising practices is beginning to emerge. This presentation will report findings from an environmental scan by AcademyHealth (NIC's leadership partner, with SOCI) that includes interviews with interoperability experts, a review of interoperability guidance documents and toolkits, and identification of themes and gaps in guidance that NIC plans to address.

Margo Edmunds, PhD, Vice President for Evidence Generation and Translation, AcademyHealth

Beth H. Johnson, MPH, Director, AcademyHealth

1:30 – 2:15 PM

Interactive Ideation

Interactive activity to assimilate participants' learning, capture recommendations to build NIC in California and nationally, and inform post-symposium Playbook.

Daniel Stein, President, SOCI; Co-Principal Investigator, NIC

2:15 – 3:30 PM

The Role of Research and Analytics to Improve the Lives of Children and Families

Research and analytics enable us to accumulate information, turn it into knowledge and, most pointedly, transform it into actionable insights. Presenters on this panel will discuss how their respective initiatives support the goals of providing insights and solutions from policy, research, and practice perspectives with the goal of advancing holistic, person-centered care. Panelists will discuss how their work is making

an impact on care. Panelists will discuss how their work is making an impact on populations, as well as individual lives, and how lessons learned can inform NIC's research focus and considerations for cross-sector initiatives.

Moderator:

Rebecca A. London, PhD, Assistant Professor, Sociology Department, Faculty Director, Student Success Evaluation and Research Center, UC, Santa Cruz

Panelists:

Katharyne Mitchell, Dean of the Division of Social Sciences, University of California Santa Cruz

Emily Putnam Hornstein, Children's Data Network, University of Southern California

Chris Kingsley, Senior Associate for Data Initiatives, Annie E. Casey Foundation

Responder:

Mary Ann Bates, Executive Director, North America Office, Abdul Latif Jameel Poverty Action Lab, MIT

3:30 – 3:45 PM

Break

3:45 – 4:45 PM

The Art of the Possible: Precision Human Services – Sharing Data to Deliver the Right Care at the Right Time

"Person-centered care" is being refined and redefined as a result of innovative information-sharing initiatives in California and around the country. Today, the goal is not only to ensure that every individual's specific circumstances are being addressed holistically, but also to integrate the gamut of available data relating to the social factors that impact health and well-being. This session will explore promising near- and longer-term opportunities to improve the way our systems share information and deliver care more effectively and efficiently.

Moderator:

Karen Smith, MD, MPH, Director, Department of Public Health, California Health and Human Services Agency

Panelists:

Elizabeth Baca, MD, MPA, Senior Health Advisor, California Governor's Office of Planning and Research

Naomi Cytron, Regional Manager, Federal Reserve Bank of San Francisco, Community Development

Neal Halfon, MD, Founding Director, Center for Healthier Children, Families and Communities, UCLA

4:45 PM

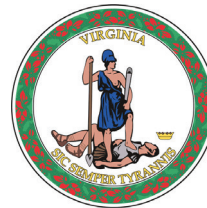
Closing remarks, Next Steps for NIC in California and Beyond

Daniel Stein, President, SOCI; Co-Principal Investigator, NIC
Michael Wilkening, Undersecretary, California Health and Human Services Agency

Marcy Lauck, Founder and Co-Director, Silicon Valley Regional Data Trust; Director of Data Governance, Santa Clara County Office of Education

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