



JESIP

JOINT EMERGENCY SERVICES
INTEROPERABILITY PROGRAMME

Working Together – Saving Lives



Joint Emergency Services Interoperability Programme

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Why is JESIP important?

Good practice exists and joint working is not 'broken' but.....

**2005
7/7 Bombings**



Complexity of the event caused difficulty in identifying locations, hazard assessments and location of RV Points and Command Posts.

**2007
Floods**



Difficulties in understanding the infrastructure under threat and the scale and combination of resources deployed.

**2010
Cumbria Shootings**



Communications failings between the police and ambulance caused delays



2012 London Olympics

- Proved we can do interoperability
- Brought many services together successfully for pre-planned event

But.....

- Interoperability across the country is inconsistent

However....

- JESIP has built on success and best practice to establish a national standard
- It is the most ambitious training programme for the emergency services





Skills for Justice Survey

An Emergency Services Interoperability Survey of over 2000 Operational Commanders in September 2013 found:

- **93%** of respondents stated that a **lack of joint exercising** was a barrier to effective interoperable working.
- **95%** of respondents stated that a **lack of joint training** was a barrier to effective interoperable working.
- **91%** of respondents stated that a **lack of practices, protocols, training and exercising** was the most significant barrier to effective **sharing of information**



The bottom line....

“the biggest challenge is collectively understanding what is important information / intelligence. What may be critical information for one service may be of no interest to another”

*Police respondent – Operational Commander
Skills for Justice Workforce Survey*



The JESIP Vision:

“Working Together – Saving Lives”

Aim of the Programme:

“To ensure that the blue light services are trained and exercised to work together as effectively as possible at all levels of command in response to major or complex incidents so that as many lives as possible can be saved”




JESIP Objectives

- To establish joint interoperability principles & ways of working (doctrine)
- To develop greater understanding of roles, responsibilities and capabilities amongst tri service responders
- To improve communication, information sharing and mobilisation procedures between services including their control rooms
- To establish joint testing & exercising arrangements for all levels of command to ensure lessons identified progress to learning and procedural change (organisational learning)



An Effective Programme

- 
- Overarching Joint Doctrine
 - Underpinned by Training and Raised Awareness
 - Tested and validated by Joint Exercising

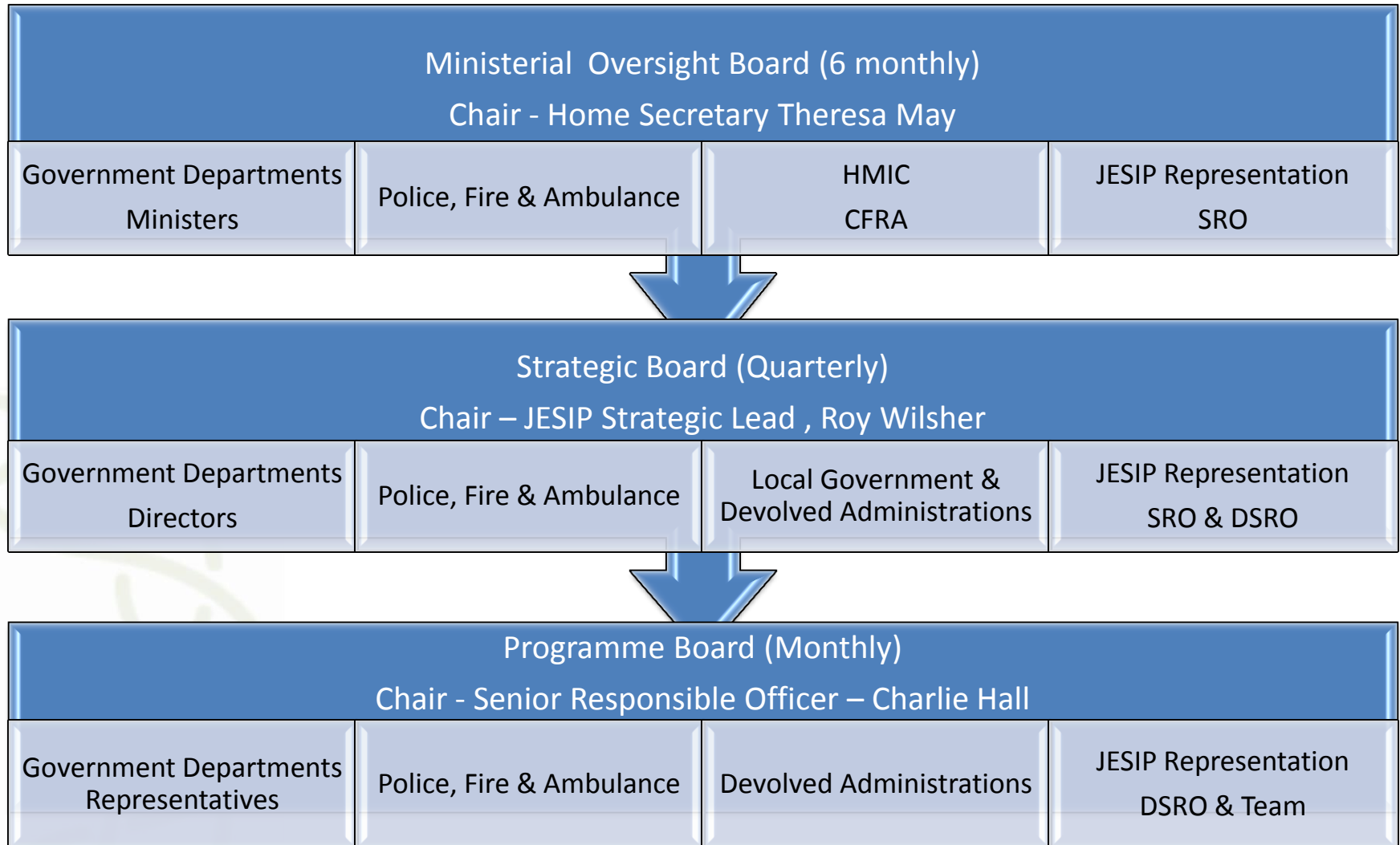


What will success look like?





JESIP Governance



Parameters of JESIP – England & Wales



- Initial response to major incidents but can apply to all joint incident response
- Emergency Services primarily but other agencies can adopt principles
- Not about structural changes / mergers
- Not delivering technology changes



Challenges

- Over 100 organisations impacted
- Recognition of scale of change to culture, attitudes and behaviour
- Differing Governance structures and funding arrangements makes delivery model complex
- Reducing budgets and impact on local capacity and priorities
- Timescales and Ministerial Expectations



What have we done....

- ✓ The Joint Doctrine & Aide Memoir
- ✓ National network of JESIP trainers
- ✓ New Website – central hub for information
- ✓ JESIP DVD produced for opening courses and more
- ✓ Engagement events with 105 services
- ✓ Commander training started

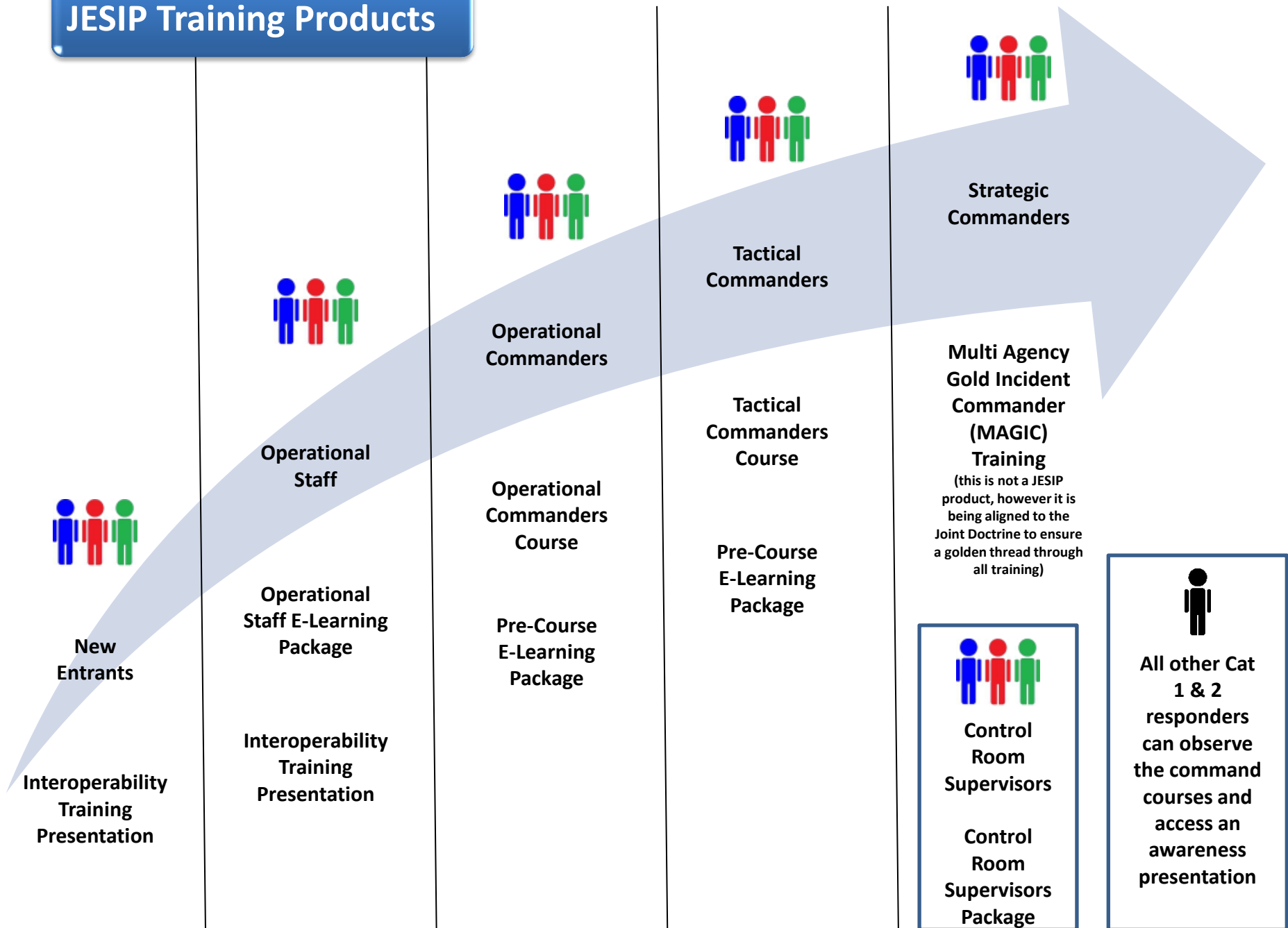




What is still to do....

- Continue to support services in completing training
- Commander Tabards for Police
- Complete remaining training products
- Interoperability validation exercises
 - 22 across 11 areas
 - 1 major exercise - Merseyside
- JESIP legacy arrangements – what happens after September 2014?
- Ensure there is continued national organisational learning and improvement in response

JESIP Training Products





Training Essentials

Courses are based on the “role” a commander takes at an incident, not their substantive rank

Peer to peer contact on courses is essential, especially in desktop scenario sessions

Peers from different services need to work together to better understand their respective roles, relationships and capabilities

A mix of “roles” on courses does not achieve learning outcomes for either set of commanders



Where does Joint Doctrine fit?

Law (Civil Contingencies Act)

Emergency Preparedness and Emergency Response &
Recovery (ERR Chapter 4)

Joint Doctrine: the interoperability framework

Specialist
eg. CBRNe

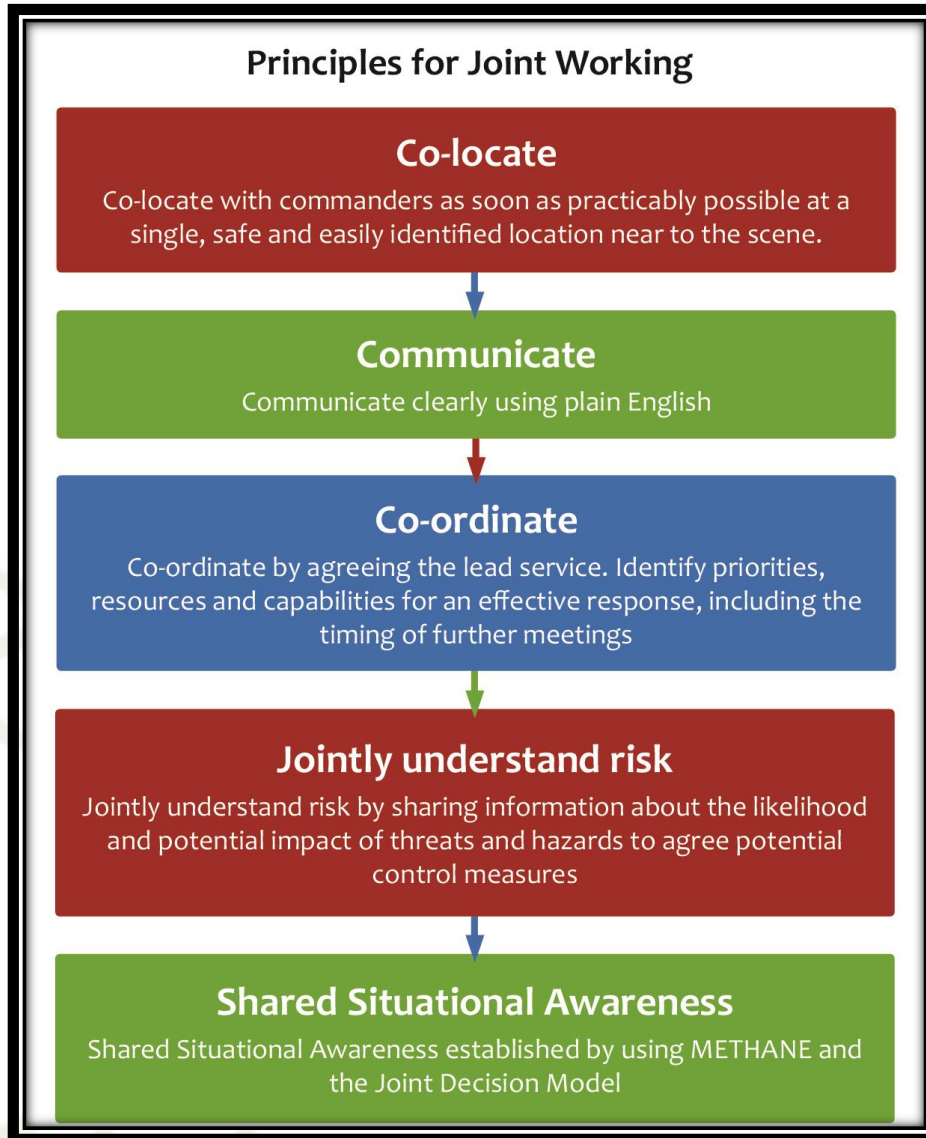
Joint SOPs and
Aide Memoires

Single Service
Materials



Joint Doctrine – the basics

Five Principles for Joint Working





Joint Doctrine – the basics



- The Joint Decision Model (JDM)
- To enable commanders to make effective decisions together



Joint Doctrine – the basics

Shared Situational Awareness

In the initial stages, pass information between emergency responders and Control Rooms using the METHANE mnemonic.

M

Major Incident declared?

E

Exact Location

T

Type of incident

H

Hazards present or suspected

A

Access - routes that are safe to use

N

Number, type, severity of casualties

E

Emergency services present and those required

One model for
information
sharing

What will emergency services need to do?



Jointly deliver Commander training and Control Room training

Plan to incorporate JESIP “products” locally

Review local operational policies and procedures against Joint Doctrine

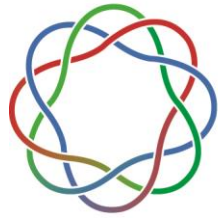
Involve wider partners through LRF – observers can attend command courses

Refine local testing and exercising plans – collaborate!



We all play a part, being truly interoperable will
maximise our effectiveness





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Thank You & Any Questions?

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