

# A Symposium in the NIC of Time: Advancing Information Sharing in California and Beyond

## Welcome

- **Daniel Stein, President, Stewards of Change  
Institute/NIC**

# Open Seating Tuesday



A Symposium in the NIC of Time:  
Advancing Information-Sharing  
in California and Beyond

We extend our thanks to our Sponsors:



NATIONAL INTEROPERABILITY  
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# Tuesday's Agenda



## Sessions

- Collaborating at Scale Panel Discussion
- NIC Progress and Partner's Projects
- Lunch/Affinity Tables
- Environmental Scan Results Overview
- *Interactive: Develop Recommendations and Engagement Strategy for NIC*
- Research, Academia and Analytics
- The Art of the Possible: Precision Human Services



# Overnight Reflections

- Discuss with partner for 5 minutes
  - Something you learned
  - Something that surprised you
  - Something important
- Whole Room Conversation

# Interactive ACTIVITY II:

Distill and Synthesize Learning

- Don't FORGET the HUMANS / It's not about just the data.  
— Include the PEOPLE WE ARE SERVING!



- START with UNDERSTANDING the PROBLEM and its CAUSE... rather than the SOLUTION.

- WHAT'S THE POTENTIAL for REAL TRANSFORMATION without KNOWING WHAT OTHERS are doing?

We all know something first. How do we pool our knowledge?

"Our systems are DESIGNED perfectly to DO WHAT THEY DO!"

Look at HOW SYSTEMS are DESIGNED...

- How can we BEST UTILIZE OUTSIDE RESOURCES? ...and YOUNG PEOPLE who have NEW APPROACHES and IDEAS?

- WE NEED POLICY to DICTATE BUDGETS... not the other way around.

- Getting the data is a BIG TASK... ...but WHAT WILL YOU DO WITH THE DATA WHEN YOU GET IT?

- NEW INCENTIVES and NEW VALUES around Data Collection?  
— How do we MEASURE HOW PEOPLE THRIVE?

ALL OF OUR PEOPLE NEED TO BE CHANGE AGENTS in order to CHANGE SYSTEMS!

- Patient, Client, and Citizen-CENTERED SERVICE:

- A BUNDLE of a LIFE COURSE of SERVICES.

- ALIGN your MEASURES with your VALUES.  
— More HOLISTIC MEASURES?  
— New TOOLS

Community POWER and LEADERSHIP aren't easily measured.

# Prepare For Interactive Session - Think About and Take Notes During Sessions

- **What are the key priorities and specific activities that NIC should focus on over the next year to build NIC in California and Nationally?**
  - *What specific activities or resources should NIC provide over the next year that would offer real value and be most engaging for you and your organization (e.g. networking, discussion forums, best practice examples, in person meetings, webinars, education trainings, etc.?)*
  - *Identify one or two challenges that NIC may encounter or any issues that need to be addressed as it continues growing e.g. are there any icebergs ahead?*
- Distill your best consensus recommendations and write priorities on the template provided. Share top idea using a progressive debrief approach.