

2018 NEW ENGLAND NIC SYMPOSIUM

SPEAKER BIOGRAPHIES

Ada Amobi, MD, MPH

Physician Lead, Health Equity Institute, Rhode Island Department of Health

Dr. Amobi is the Physician Lead of the Health Equity Institute at the Rhode Island Department of Health. Prior to her current position, she worked in non-governmental, state and national organizations focusing on women's health, violence prevention, and community engagement.

She received her bachelor's degree in anthropology at Princeton University, completed her medical degree at Harvard Medical School, and received public health training at the Harvard School of Public Health. She trained in Internal Medicine at Massachusetts General Hospital, where she has also served as academic faculty.

Rhea W. Boyd, MD

Chief Medical Officer, 2-1-1 San Diego

Director of Equity and Justice, The Children's Trust

Rhea W. Boyd, MD, MPH, FAAP is a pediatrician and child and community health advocate based in the San Francisco Bay Area. She works at the Palo Alto Medical Foundation and serves as Chief Medical Officer of 2-1-1 San Diego and as Director of Equity and Justice for The Children's Trust, a campaign to expand behavioral health access to every child in California. She also teaches about the relationship between structural inequity and health, serves on the board of California Chapter 1 of the American Academy of Pediatrics, and is a member of the AAP's national Executive Committee on Communications and Media.

Over the past five years, Dr. Boyd helped organize public health officials, community advocates and funders to address the impact of harmful police practices and policies on child and public health. She also worked with a San Francisco-based tech non-profit to increase access to social services across the Bay Area as a means of improving child and community health. Dr. Boyd is the author of the blog Rhea.MD (rheamd.wordpress.com), where she critically engages the intersections of health and justice. She is also active on twitter @RheaBoydMD.

Dr. Boyd graduated cum laude with a BA in Africana Studies and Health from the University of Notre Dame. She earned an MD at Vanderbilt University School of Medicine and completed her pediatric residency at the University of California, San Francisco, where she participated in the Pediatric Leadership for the Underserved Program. In 2017, she graduated from the Commonwealth Fund Minority Health Policy Fellowship at Harvard University's School of Public Health, where she received an MPH.

Roderick L. Bremby**Commissioner, Connecticut Department of Social Services**

As Commissioner of the Connecticut Department of Social Services (DSS), Roderick L. Bremby leads one of the largest human service organizations in New England, with an annual budget exceeding \$8 billion and 1,700 staff and partner organizations providing person-centered programs and services to enhance the well-being of over 1 million Connecticut residents.

During his first seven years at DSS, Commissioner Bremby has directed initiatives in such areas as Medicaid transformation, modernization of technology and business processes for improved client service delivery, and the integration of service objectives across multiple program platforms. These initiatives have resulted in bending Medicaid cost trends, enhanced program access and timely eligibility determination. Prior to his service in Connecticut, he served as Secretary of the Kansas Department of Health and Environment for eight years under Governors Kathleen Sebelius and Mark Parkinson.

The Commissioner holds a bachelor of arts degree in communication studies and psychology, and a master of public administration degree, both from the University of Kansas. He received the American Public Human Services Association's 2017 Outstanding State Member Award for leadership in advancing integration of health and human services, improving outcomes for beneficiaries, and national policy advocacy with the association.

Nina Brown-Ashford**Deputy Director, Prevention and Population Health Group, and State Innovations Group at Centers for Medicare and Medicaid Innovation**

Nina Brown-Ashford is the Deputy Director for the Prevention and Population Health Group and acting Deputy Director for the State Innovations Group at the Centers for Medicare and Medicaid Innovation (CMMI). She provides leadership and oversight for an over \$400 million portfolio of programs aimed at improving health outcomes of Medicare and Medicaid beneficiaries. She has over 14 years of experience working in public health settings, ranging from academia to community-based nonprofits. Her areas of focus include health behavior, community-oriented primary care, chronic disease prevention and health equity.

Brown-Ashford is currently a Doctorate of Public Health candidate and also holds a Masters of Public Health in Community Oriented Primary Care from the Milken Institute of Public Health at the George Washington University. She is credentialed as a Certified Health Education Specialist and holds a certificate in Business Administration from Georgetown University.

Ray Campbell**Executive Director, Center for Health Information Analysis**

Ray Campbell is Executive Director of the Center for Health Information Analysis in Massachusetts, an independent state agency charged with monitoring the performance of the state's health care system. He is an attorney with extensive, multi-disciplinary experience

working in senior positions with public-sector and non-profit organizations on issues at the intersection of law, technology, public policy and strategy. Previously, he was the Executive Director and CEO of the Massachusetts Health Data Consortium, a multi-stakeholder non-profit composed of virtually every organization in Massachusetts active in using health IT and health data to improve health care. While at MHDC, he was involved in a wide range of public and private initiatives, both locally and nationally, relating to health IT, health information exchange, health data, administrative simplification, and payment reform. He also served for seven years on the Board of Directors of the Massachusetts e-Health Collaborative, three of them as chair, and for seven years on the Board of Directors of the New England Healthcare Exchange Network (NEHEN) and its predecessor MA-SHARE.

Campbell's public sector experience includes serving as the Executive Director and CEO of the Massachusetts Corporation for Educational Telecommunications, as the General Counsel of the Massachusetts Information Technology Division, and as an attorney and Director of Special Projects at the Massachusetts Executive Office for Administration and Finance. He has also served on numerous public and private boards, committees, and workgroups. He has an MPA from the Kennedy School of Government, a JD from Suffolk University Law School and a BA from Bates College.

Kelley Capuchino

Senior Policy Analyst, New Hampshire Department of Health and Human Services

Kelley Capuchino is the Senior Policy Analyst for the New Hampshire Department of Health and Human Services Bureau for Behavioral Health. In that capacity, she serves as the Administrator of the state's Building Capacity for Transformation waiver, leading primary and behavioral health providers toward continued health-care integration. In addition, Capuchino is responsible for the proposal and implementation of Medicaid policy and rate-setting for Community Mental Health and Peer Support Services, and she oversees the development and implementation of Medicaid services that support the triple aim of better care, improved health and lower costs.

Capuchino's background is in service delivery and supports for individuals with serious mental illness, focusing on development of Medicaid policy, Medicaid and multi-payer data analysis, implementation of evidence-based practices, integrated primary and behavioral health services, and children's systems of care. She also served as administrator for New Hampshire's Balance Incentive Program, which rebalanced Medicaid spending for long-term supports and services from institutional to community-based services, providing individuals with expanded options and implementing a streamlined eligibility and enrollment process. Capuchino is the behavioral health lead for implementation of Medicaid Managed Care and Medicaid expansion, and she has directly informed the design and implementation of a substance use disorder benefit in New Hampshire.

Christi Bordeaux Dant**State Systems Coordinator for Health and Human Services, Administration for Children & Families, U.S. Dept. of Health & Human Services**

Dant is a key staffer in OPRE's Division of Data & Improvement, advancing interoperability and data exchanges to support the people we serve while simultaneously improving the efficacy and efficiency of HHS programs. She also coordinates multi-agency responses to states' Advance Planning Document (APD) requests for federal funds for IT systems that support Medicaid, foster care and child welfare, and child-support enforcement.

Prior to joining ACF, Christi held numerous positions in the public and private sectors and has the rather unusual distinction of having worked in all three branches of government and at every level of government. Her federal service began with a graduate internship with a U.S. Senator and as a Presidential Management Fellow at the Social Security Administration.

Her tenure includes: Health Resources & Services Administration (HHS) as a program manager; Federal Emergency Management Agency, where she helped to establish the first National Emergency Operations Center; Centers for Medicare and Medicaid Services in the Office of e-Health Standards and Service; and HHS/OS Office of the Chief Information Officer to support domain IT governance across HHS, and where she coordinated the ACA Health Information Exchange federal steering committee for OMB. Dant earned a Master's in Public Management from East Tennessee State University and a BA in Organizational Psychology from Prescott College in Arizona.

Becket Dickerson**Associate Partner, IBM Global Business Services**

Becket Dickerson is an Associate Partner and the lead for the Customer Engagement and Design (CED) Practice Area of IBM Global Business Services (GBS), Public Service Sector. During his 20-year IBM career, Dickerson has performed project coordination, monitoring and management functions for all sizes of transformation projects, in addition to conducting business process re-engineering, organizational performance management assessments, facilitation and training, and operations and customer support. He leads the CED Practice Area for IBM GBS Public Sector, where his team leverages Enterprise Design Thinking to drive shifts in our GTM approach and in the development of impactful points of view and improved user experiences for clients.

Dickerson has implemented enterprise resource planning systems; designed and conducted end-user training; and performed testing of out-of-the-box and custom-designed reports. He is a hands-on project coordinator/manager who leads teams in business transformation, client communications and requirements definition, quality assurance and control support, validation and verification, and risk-management strategies following standard project management guidelines. Dickerson earned his bachelor's degree in Political Science from James Madison University and is a certified IBM consultant. He has also received his Project Management Professional (PMP) certificate from the Project Management Institute (PMI).

Margo Edmunds, PhD**Vice President, Evidence Generation and Translation, AcademyHealth**

As Vice President, Dr. Margo Edmunds leads AcademyHealth's portfolios on research translation and dissemination, delivery system reform, health information infrastructure, and social determinants of health. She also directs the AcademyHealth Center on Diversity, Inclusion, and Minority Engagement. She is Co-PI on the National Interoperability Collaborative. A health policy expert with a clinical background in care management, she has more than 20 years of experience directing high-visibility health policy evaluation and implementation projects and has worked with federal, state and local governments and private sector clients, including foundations and industry associations. She is a former Adjunct Associate Professor of Health Policy and Management and Instructor in the Advanced Professional Programs in Communications at Johns Hopkins University.

In 2013, Edmunds received a leadership award from the American Medical Informatics Association for her work chairing the organization's Public Policy Committee. She received her multidisciplinary doctoral degree in human development from The Pennsylvania State University, completed a three-year research and clinical fellowship at the Johns Hopkins School of Medicine, and was a post-doctoral fellow in health policy at JHU's Bloomberg School of Public Health. She is an elected member of the National Academy of Social Insurance and a Fellow and former member of the Board of the Society of Behavioral Medicine. Dr. Edmunds is an Associate Editor of Applied Clinical Informatics and a reviewer for *JAMIA*, *Open JAMIA*, the *International Journal of Medical Informatics*, *eGEMs* and *Health Affairs*.

Janice M. Gruendel, PhD, MEd**Research Professor, University of North Carolina Charlotte****Senior Fellow, Institute for Child Success****Fellow, Zigler Center, Yale University**

Janice Gruendel has over 30 years of applied social science experience, crafting state and local policy and practice guidance focused on early childhood through young adult years. She currently supports United Way's Bridgeport Prospers collective impact initiative, including the development of The Baby Bundle framework and early- childhood efforts in Charlotte and community-impact efforts in four North Carolina counties hosted by the Institute for Emerging Issues at North Carolina State University. She is working with school districts in North and South Carolina to strengthen trauma-informed education and advance a social- emotional development framework in PK-12 education. She also facilitates screenings of the documentary Resilience in several states and recently served as senior author for a series of 12 working papers on contributors to 3rd grade reading for the North Carolina Early Childhood Foundation.

For 16 years, Gruendel worked in Connecticut state government as a senior executive in child welfare, public health, developmental disabilities and corrections, serving under five governors. She also worked for five years for former Governor M. Jodi Rell as Senior Policy Advisor for Early Childhood. She brings nine years in the non-profit research, policy and advocacy sector, as co-founder and co-president of CT Voices for Children. She worked in the business sector for four

years as VP for Education and Technology at Rabbit Ears Productions, and she now heads her own small business as its founder. Gruendel has recently accepted a faculty position at the University of North Carolina Charlotte as a Research Professor. She is a Senior Fellow at the Institute for Child Success in Greenville, SC, and a Fellow at the Zigler Center at Yale University.

William A. Hazel Jr., MD

**Senior Advisor, Strategic Initiatives and Policy, George Mason University
Former Secretary of Health and Human Resources, Commonwealth of Virginia**

Dr. Hazel serves as the Senior Advisor for Strategic Initiatives and Policy at George Mason University. Previously, he practiced orthopedic surgery in Northern Virginia until becoming Secretary of Health and Human Resources for the Commonwealth of Virginia in January of 2010. He completed his second term in January of 2018, after serving under one Republican and one Democratic governor. In that role, he oversaw 11 state agencies, including such diverse programs as Medicaid, Behavioral Health, Social Services, and Aging and Rehabilitation. These agencies accounted for approximately one-third of the state budget.

Among his current activities, Hazel serves as a member of the Board of Directors of the Stewards of Change Institute. He became committed in SOCI's work as a result of his extensive work on data-sharing initiatives in an effort to better inform policy and budget decisions. The opioid epidemic and early childhood development are two areas of special focus for him.

As HHR Secretary, Hazel led the Virginia Health Reform Initiative and helped establish the Virginia Center for Health Innovation. He continues to serve as the Founding Chair of ConnectVirginia, the state's health information exchange. He also co-chaired the first Children's Cabinet in Virginia and the Governor's Task Force on Prescription Drug and Heroin Abuse. He advocated for strengthening the state's behavioral health system and for increased access to care for low-income Virginians. He has served as a Trustee of the American Medical Association, Speaker and President of the Medical Society of Virginia, President of the INOVA Fair Oaks Hospital Medical Staff, and Chair of the Medical Affairs council of the INOVA Health System.

Amber Ivey

Manager, The Pew Charitable Trusts

Amber Ivey is a manager at the Pew Charitable Trusts, a DC-based nonprofit where she helps make the nation's civil legal system more accessible and affordable to the public by working with courts and stakeholders to modernize systems with the most-promising technologies and tools to assist self-represented litigants and improve court efficiency. Previously, she worked on a team that explored the many ways that states use data, focusing specifically on how data analyses are being used to help make policy and budget decisions to improve programs and services to citizens.

Prior to her work at Pew, she worked for Maryland StateStat, a performance-measurement and management office created by former Democratic Gov. Martin O'Malley. She also analyzed agency data to improve state government performance at the Governor's Office of Performance Improvement under Republican Gov. Larry Hogan. Before working for the State of Maryland, Ivey was a logistics manager for a Fortune 50 company, where she used data to drive efficiency, productivity and profits. She switched from the private to the public sector to use her skills in service of government efficiency. She is currently obtaining her Juris Doctorate and is excited to serve at the intersection of data, technology, public policy and law.

Mary-Sara Jones

Industry Lead, Health & Human Services, IBM Global Business Services

Mary-Sara Jones is a Business Development Executive with more than 20 years' experience in Health and Human Services. She guides agencies to transform service delivery through the use of technology and provides direction to navigate policy and operational challenges. Working with agencies across the U.S. and globally, she seeks to overcome the boundaries of their organizations and provide a more holistic, person-centered approach to health and social care.

Jones has been working with interoperability for most of her career, starting with electronic medical records and health information exchanges. Today, she focuses on cross-program and cross-industry data-sharing to address some of society's most-challenging issues in human services, such as substance use disorder, recidivism, homelessness and child safety.

Jessica Kahn

Senior Expert, McKinsey & Co

Jessica Kahn is a Senior Expert at McKinsey & Company, where she focuses on the intersection between health care and social services policy, technology and data. Drawing on over 25 years' experience in national, state and local health care programs in government, non-profit and corporate settings, she works with leaders across a variety of organizations to bridge the worlds of policy, operations and technology to successfully launch, reorient or shape programs, disrupt old ways of thinking, and maximize funding and resources to improve outcomes – predominately for vulnerable, under-served populations. Previously, Kahn's career in federal service spanned Health IT, big data, system design and development, state IT policies and "bureaucracy busting" to improve how government works in ways that matter.

Kahn's achievements have included: overseeing states' Medicaid technological and operational readiness for the Affordable Care Act's \$1 billion implementation; successfully championing a ground-breaking agreement between CMS and the Social Security Administration to permit reuse of data in states' Medicaid systems for human services eligibility to streamline integrated services; in collaboration with the U.S. Digital Service, implementing a mobile, multi-benefit

application prototype to incentivize states to adopt more user-centric tools; and breaking ground on new policy areas, including an expansion of federal funding for health information exchange for public health infrastructure and disseminating over \$507 million to states to expand clinical data sharing through EHRs and HIEs.

Kenneth Kaplan, MSW/M'Arch/HP

Strategic Advisor, Initiative for Health Systems Innovation, MIT Sloan School of Management

Ken Kaplan brings to HSI expertise in strategic design, health systems, and the development of research initiatives and projects with partners from academia, government, and industry. He supports the HSI Director and key faculty in strategic planning and development. His role includes developing and maintaining strategic relationships with academic, industry, government and community partners; identifying and exploring specific research initiatives, projects or teams; and contributing to fund-raising strategies and activities with Non-MIT alumni, individual and institutional donors. With the HSI Director, he is exploring collaborative research into new models for patient-centric health care with NY State, California, a consortium of community health centers in Massachusetts, and medical practitioners and researchers at the University of California. He was instrumental in establishing a new HSI project with the DOD, and is advising faculty and students on a potential new research project addressing food Insecure populations.

Ken became a designer after an earlier career as a psychiatric social worker. With this background, he's formed a unique perspective on how systems and people work and interact -- and a design-based approach to tackling systemic, societal problems with innovative research projects. He has devoted much of his time to health systems consulting and research at Columbia, Harvard and MIT. Earlier at MIT, he co-led the New Models for Health Initiative, collaborating with leaders and clinicians across a wide range of health care organizations and developing design-based projects addressing stroke, childhood obesity and behavioral health-treatment systems.

Previously, he was a Principal Research Scientist in the MIT Department of Architecture and Planning, and a member of the Research Laboratory of Electronics, where he was Co-Principal Investigator for the DoD-funded Surgical Room of the Future Project, and led a study investigating technology transfer from DOD to civilian healthcare. He has held professorships at the graduate architecture schools of Columbia University and Harvard University, led design research at MIT, and lectured in the U.S., Europe and Asia. He received his MS in psychiatric social work from New York University and an MS in architecture and an MS in historic preservation from Columbia University.

Allison Logan, BS-ED, MS

Executive Director, Bridgeport Prospers, United Way of Coastal Fairfield County

Allison Logan holds a BS-ED in Music Education and an MS in Early Childhood Studies with an emphasis on Early Brain Development, both from Central Connecticut State University. She began her career as an elementary school music teacher in Middlefield, CT, where she received the IRA Reading Excellence Through the Arts (RETA) SIG Outstanding Program Award in 1999 for her Higher Order Thinking (HOT) Readers Program. Logan’s HOT Readers Program, “builds literacy skills through the infusion of music, movement, visual arts and language arts.”

Logan has dedicated the past 18 years of her career to improving the lives of children and families in Bridgeport. Continuing in the arts education field, she worked for IDEAS LLC from 1999 through 2014 as a contributing writer and editor of books and manuals. She also co-developed the Total Literacy and Total Learning approaches. Moreover, Logan became a Total Learning Master Trainer for The Bridgeport Total Learning Institute and as such, provided professional development, coaching, and mentoring to countless Bridgeport teachers.

In 2014, Logan was named Director of Educational Initiatives for Action for Bridgeport Community Development, Inc., where she created, managed and implemented the Bridge Together Program, coordinated communications with the Bridgeport Board of Education, collaborated with the Bridgeport Family Resource Centers, and served as the liaison between ABCD and the Bridgeport Public Schools. In 2017, Allison was named at Executive Director of Bridgeport Prospers, where her mission is to work collectively as a community of stakeholders to have a positive, measurable and sustainable impact on outcomes for all Bridgeport children and families from cradle to career.

Tiffany Manuel, PhD

Public Will-Building Expert, Strategist & Cross-Sector Leader

Tiffany Manuel is an expert in public will-building and leveraging data to do so. She is a dynamic speaker, thought leader and writer on the issues of community development, social change and cross-sector partnerships. Trained as a social scientist, she is committed to building the capacity of changemakers and leaders to grow their social impact. She has worked to expand opportunity for low-income workers, families and communities through 25+ years of professional and volunteer experience spanning the private and non-profit sectors, government and academia. She is the primary architect of the Opportunity360 platform. With more than 100,000 users in the community-development field, it remains the most-comprehensive data platform for practitioners looking to advance systems change and population outcomes.

Manuel is passionate about translating the insights harvested from this work to increase opportunities for public deliberation and public will-building around the issues of poverty, inequality and social exclusion. She holds doctoral and master’s degrees in public policy from the University of Massachusetts Boston, a master’s degree in political science from Purdue University and a bachelor’s degree from the University of Chicago.

Jeffrey A. Meyers**Commissioner, New Hampshire Department of Health and Human Services****Chairperson, New England States Consortium Systems Organization**

Jeff Meyers is the Commissioner of the Department of Health and Human Services for New Hampshire. Before becoming Commissioner, he was the state's Director of Intergovernmental Affairs, working within the department, across the executive branch, and with legislators, federal officials and stakeholder groups to help develop and implement programs, strategies and services. He has recently helped oversee major initiatives, such as the implementation of the bipartisan New Hampshire Health Protection Program and the development and negotiation of a federal waiver that will strengthen the capacity of the state's behavioral health system and will promote further integration of mental health and substance use disorder services with medical care across New Hampshire.

Meyers previously worked as Director of Government Relations for Granite Healthcare Network and served as Chief Legal Counsel to Governor John H. Lynch, as Legal Counsel for the New Hampshire State Senate, and as an Assistant Attorney General in the Office of the New Hampshire Attorney General. He has practiced at private law firms in New Hampshire, Maine and Washington, D.C., and is a member of the New Hampshire Bar Association and the American Health Lawyers Association. He received his undergraduate degree from George Washington University and his law degree from Georgetown University Law Center.

John Ohanian**President & Chief Executive Officer, 2-1-1 San Diego**

John Ohanian is the President and CEO of 2-1-1 San Diego (211) and the Community Information Exchange (CIE). His primary focus is driving organizations that reflect an innovative approach to become social enterprises, focused on improving community health and well-being. Under his leadership, 2-1-1 San Diego has become the region's central information source, providing hundreds of thousands of connections for clients each year. 2-1-1 and CIE are pioneering the future of social services technology advancements and proactive community planning initiatives while serving as the premier model for providing quality services for San Diego's most vulnerable citizens.

Ohanian's 2012 TED Talk focused on the "Power of the Human Connection" (goo.gl/Tg6hGb).

He has served in leadership roles in TEDxSanDiego, the University of San Diego's School of Nonprofit Management and the Harvard Management Program focusing on "Leadership in Crisis." His passion is developing teams and transforming cultures within organizations to ensure that their "why" is institutionalized. He is a former CPA with KPMG, and has over 25 years of experience in finance, systems, organizational development, fundraising and strategic planning. His numerous clients have included both nonprofit and for-profit organizations.

Joseph E. Ribsam, Jr

Director, Division for Children, Youth, and Families, New Hampshire DHHS

Joseph Ribsam serves as Director of the Division for Children, Youth, and Families (DCYF) of the New Hampshire Department of Health and Human Services, where he oversees child protective services and juvenile justice probation services for the state. He also serves as Vice President of the New England Association of Child Welfare Commissioners and Directors and on the Executive Committee of the National Association of Public Child Welfare Administrators.

Prior to joining the Division, he served as the deputy commissioner for the New Jersey Department of Children and Families (DCF) which employed 6,600 staff and had a budget of \$1.8 billion. Ribsam served in DCF for nearly 10 years in multiple capacities: legal counsel; director for policy and legislative affairs; assistant commissioner for legal, regulatory, and legislative affairs; and deputy commissioner. As deputy commissioner he oversaw the institutional investigation unit; legal affairs; legislative affairs; communications; grants management; procurement; records management; policy and regulatory development; licensing; constituent relations; and the 16 DCF schools for at-risk children and youth.

Prior to his work in child welfare, Ribsam was engaged in the private practice of family law and as a teacher in Trenton, NJ. He completed his undergraduate work in History and Secondary Education at the College of New Jersey and obtained his Juris Doctorate from Rutgers University School of Law.

Erika Rickard, JD

Senior Officer, The Pew Charitable Trusts

Erika Rickard is the Senior Officer of a new initiative at The Pew Charitable Trusts, focused on modernizing the civil legal system. Before joining Pew, she was a researcher at the Access to Justice Lab, which conducts rigorous research on access to justice and court administration at Harvard Law School. Rickard has worked in the Massachusetts courts as the state's first Access to Justice Coordinator, developing policies, programs and technologies to improve access to justice for underserved communities.

Rickard previously represented MA state agencies in trial and appellate practice as an Assistant Attorney General, and served as a judicial clerk on the Massachusetts Appeals Court. She has taught courses on Restorative Justice at Tufts University and 21st Century Legal Profession at Suffolk Law School. Rickard is a graduate of Harvard Law School and Mills College. She currently serves on the Massachusetts Access to Justice Commission.

Betsy Rosenfeld, JD

Regional Health Administrator, HHS/OASH Office of the Assistant Secretary for Health

Betsy Rosenfeld is the Regional Health Administrator (RHA) for the Office of the Assistant Secretary for Health (OASH) for the six New England states. As the primary public health official for HHS in New England, she and her team are responsible for a broad portfolio of public health

work organized around addressing social determinants of health and health equity, including opioid dependence, community health worker (CHW) policy, women's health, racial justice, trauma-informed care, environmental health and infectious disease. Rosenfeld serves as the primary liaison for state and local public health officials as they interact with OASH, and her team regularly partners with community-based organizations, academic centers and health care providers to better-integrate systems of clinical and community care and improve outcomes.

Rosenfeld was a founding member of the New England Public Health/Managed Care Collaborative and the New England Asthma Regional Council, both of which were models for integrating upstream public health interventions into the reimbursement and health care delivery systems. She has worked in partnership with public and private payers to present the evidence base for covering preventive interventions as a mechanism for improving quality of care, reducing health care expenditures, improving workplace/school attendance, and strengthening community health outcomes. In addition, her office hosts the only regional network of CHW organizations and stakeholders in the nation.

Prior to federal service, Rosenfeld worked as a health care lawyer at Ropes & Gray in Boston, representing teaching hospitals and other healthcare providers. She also worked as a clinical legal services apprentice while in law school, representing low-income clients on healthcare matters. She graduated from Harvard College summa cum laude and from Harvard Law School cum laude, and has served on numerous nonprofit boards and committees.

Christine Tappan, MSW, CAGS

Associate Commissioner for Human Services & Behavioral Health, New Hampshire DHHS

Christine Tappan, MSW, CAGS, is Associate Commissioner for Human Services & Behavioral Health at the New Hampshire Department of Health and Human Services. In her role, Tappan oversees an array of statewide programs focused on economic and housing stability, safety, health and well-being of the state's citizens and communities. A key focus of her role is to guide the alignment and integration of programs and services so that every citizen receives a holistic, person-centered, multi-generational response no matter what door they use to seek assistance.

Tappan has U.S. and international experience managing, implementing, monitoring and evaluating health and human service programs and policies, as well as providing training and technical assistance in a variety of human service settings. Her career experiences span government, non-profit, and for-profit environments, and both primary and higher education. She has a successful track record promoting team, organizational and community learning, engaging key stakeholders in complex, collaborative partnerships, and defining system/project accountability measures that drive quality.

Tappan has conducted research and program evaluation on topics such as workforce development, organizational culture and climate, inclusive communities, and the intersection of

child welfare and developmental disabilities. Tappan also served as a Fulbright Program Specialist in Kyrgyzstan, where she collaborated with the Ministry of Social Protection, National Association of Social Workers, U.S. Embassy and local NGOs to design, implement and evaluate a family-centered model of practice for the care and protection of children.

David Wieters

Director, Bureau of Information Services, New Hampshire DHHS

David Wieters is Director of the Bureau of Information Services at the New Hampshire Department of Health and Human Services. In that role, he has worked in collaboration with various departmental leaders to develop a roadmap of interoperability for both case management and business intelligence. His background is in leveraging technology to drive business value, organizational change and collaborative technology solutions. He has focused his career on orchestrating transformative business strategy through data-driven decisions.

Wieters is also a business innovator with a focus on developing agile, sustainable and scalable solutions for constituent and organizational problems. He has diverse experience in all aspects of technology and turnaround environments, with extensive knowledge of the government industry. Wieters is a respected leader in highly matrixed environments supporting technology solutions for departmental lines of business to meet customer and constituents needs. He brings more than 15 years of experience in public-sector information services and technology.

Michael Wilkening

Secretary, California Health and Human Services Agency

Secretary Michael Wilkening has led the 12 departments within CHHS since June 2018, with over 30,000 employees and an annual budget of about \$150 billion. Previously, as Undersecretary since 2008, Wilkening oversaw policy development and implementation, along with the operation of the agency. His role included streamlining government, improving operational efficiency, expanding healthcare coverage, integrating health, behavioral health and social services to promote whole-person care, and improving the delivery of services for people with developmental disabilities.

Wilkening has led efforts to improve government operations, better utilize data for service delivery, and make programs more client-centered through stronger partnerships across government, academia and non-profits. Under his leadership, CHHS became the first state agency to establish an Open Data Portal, changing how agencies interact with the public. Wilkening led a new, agile procurement process of the Child Welfare System that has become a model for other departments.

He also created an Agency Governance Council and Office of Innovation to accelerate the adoption of alternative ways of solving governmental problems and to foster agency-wide buy-in to these efforts. In addition, while Undersecretary, he served as Acting Director of the

Department of Public Health, the Department of Developmental Services, and the Department of Child Support Services. In 2018, he was an inaugural winner of the Cliff Allenby award for excellence in public service. He is a frequent speaker at national health care, innovation and technology conferences.

David Wilkinson

Commissioner, Connecticut Office of Early Childhood

Dave Wilkinson is Commissioner of Early Childhood in Connecticut, where he directs a cabinet-level agency that administers state services for young children and their families, including child care, pre-k and multiple family-support services. Wilkinson has advanced results-driven, data-enabled approaches to achieving whole-family success, winning national recognition for innovations in outcomes contracting, cross-silo collaboration, data-driven services delivery, and for shaping policy and programs around customer experience and feedback.

Wilkinson is the former Director of the White House Office of Social Innovation, where he led efforts in the Obama Administration to identify and scale better, more-effective government services, advancing presidential priorities that strengthened communities and enabled upward economic mobility. He previously served the White House as Senior Policy Advisor for Social Finance and Innovation, assigned to the Office of Social Innovation and the White House Council on Environmental Quality. He drew from an extensive background in impact finance, social entrepreneurship, evidence-based policy and organizational management.

Prior to his work at the White House, Wilkinson served nearly eight years as Executive Director of City First Enterprises, a federally regulated nonprofit bank holding company and incubator of social finance solutions. Previously, he helped lead a successful effort to launch a community development bank in New Haven, CT, and has served as Executive Director of Common Cause New Jersey. He was selected by Next American City Magazine as a member of its Next American Vanguard, an annual “40 under 40” award honoring urban innovators. He is a graduate of the University of Virginia and Yale Law School.

Paul Wormeli

Board of Directors, Stewards of Change Institute

Executive Director Emeritus, IJIS Institute

Paul Wormeli consults for government and the commercial sector in the application of information technology to public service. He has introduced innovative programs in public policy as well as innovations in the use of technology. He has been active in the development of software products, has managed system implementation for dozens of agencies throughout the world, and has managed national programs in support of advanced information sharing.

Wormeli served as Deputy Administrator of the Law Enforcement Assistance Administration in the U.S. Justice Department, where he helped design the first mobile computing equipment sold in this county to law enforcement agencies. At Project SEARCH, he led the development of

a common protocol for interconnecting diverse proprietary protocols to enable the nationwide sharing of criminal history information. He managed staff and wrote much of the Information Systems section in the report of the National Commission on Standards and Goals for Criminal Justice. He has been an advisor to the White House on security and privacy, participated in the drafting of Federal law on this topic, and responsible for the development of numerous state plans to implement the Federal and state laws on information system security and privacy.

Wormeli created and was the first full-time Executive Director of the IJIS Institute, a non-profit dedicated to engaging industry in helping government agencies improve information-sharing using advanced technology. In this capacity, he was the first Chairman of the NIEM Communications and Outreach Committee. He has served on the technical advisory committee for the Harvard School of Government Innovator's Network and on the NASCIO Information System Architecture Working Group. In 2015, he was awarded the Robert P. Shumate award for a lifetime of service to the law enforcement and justice community. He holds a Bachelor of Science degree in Electronics Engineering from the University of New Mexico, and a Master of Engineering Administration degree from the George Washington University. He is an adjunct professor in the College of Professional Studies at the George Washington University.

William York

Executive Vice President, 2-1-1 San Diego

As the Executive Vice President of 2-1-1 San Diego, William York operates one of the most successful 2-1-1 providers in the nation. With his diverse expertise and knowledge in business management, care-coordination service and funding models, coupled with his spirit of collaboration and partnership, York has successfully secured 94% of the organization's \$13 million budget in fee-for-service contracts and business partnerships.

Since joining 2-1-1 in 2007, York has dedicated his focus to developing strong teams to manage the many operational hubs of 2-1-1 San Diego, as well as the region's Community Information Exchange. Overseeing 150 staff, he guides and directs multiple teams to meet the organization's mission and goals, including the 2-1-1 contact center, the ACCESS center in partnership with the County of San Diego, Enrollment Services Department, Courage to Call Military and Veteran Hub, Health Navigation center, Housing Assistance Center, Organizational Development and Quality Assurance Department, Finance and Human Resources, Information Technology and Data, and Business and Partnership Development.

Under his leadership, these teams built and launched the region's first CIE to bridge health and social services to address the social determinants of health and improve upstream impacts such as health outcomes, equity and quality of life through a collaborative and multidimensional platform that provides case planning and facilitated connection to services for providers and clients, ongoing resource navigation, data and outcomes. His stewardship of the CIE has gained national recognition for social and technological innovation, including establishing cross-sector collaboration, community partnership, engagement and interoperability among HHS providers.

Elaine Zimmerman**Regional Manager, Administration for Children and Families, Region 1**

Elaine Zimmerman is the Regional Administrator for the Administration for Children and Families, Region 1 (Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island and Vermont). In this capacity, she partners with state, local, community-based organizations and tribes to promote economic and social well-being for children, families, individuals and communities. She currently leads an ACF/NCSL initiative entitled “A Whole Family Approach to Jobs,” which is a multistate venture to put the family in the center, work across agencies and build an integrated system of supports and opportunities for families to exit from poverty.

Zimmerman was formerly the Executive Director of the Connecticut Commission on Children. She has devoted her career to developing and promoting model policy for children and families in health, safety and learning. Expert in trend analysis and public will, she knows how and when to move initiatives forward to maximize public interest and community partners for policy. She has been at the forefront of setting model policy in support of children.

Her work with state leaders includes design of law in school readiness, early reading success, anti-bullying, children and disaster, children’s behavioral health, home visitation and anti-poverty law. She guided legislation to establish Connecticut’s Blueprint in Reading and Two-Generation initiatives. Zimmerman is recognized for one of the strongest parent leadership and family civics model in the states, for which she was awarded the Good Housekeeping Award for Women in Government.

Stewards of Change Institute Team Members

Daniel Bach**Consultant**

Daniel Bach joined Stewards of Change in 2018 to provide expertise in data integration and community-based program and project development. He has focused his 25-year career on data-informed change management, community development, fiscal maximization, program development, evaluation and contractual relations. He has worked in Children’s Services since 1992 as a social worker, supervisor and manager. Bach is also the Deputy Director of the Action Council of Monterey County (CA), a nonprofit organization dedicated to creating public-private partnerships to promote economic and social justice and initiate dialogue for transformation. He studied Criminology, Psychology and Victim Services at California State University.

Timothy Jay Carney, PhD**Senior Consultant**

Tim Carney most joined Stewards of Change Institute in 2018 after serving as the Senior Director, Data Analytics and Public Health Informatics, at the Association of State and Territorial

Health Officials (ASTHO). Prior his tenure at ASTHO, he worked at the University of North Carolina, Chapel Hill, where he taught graduate courses and conducted applied informatics research as an assistant professor at The Gillings School of Global Public Health. He remains an adjunct assistant professor at UNC. He has practiced in the informatics field for over 15 years.

Carney received a PhD in Health Informatics from Indiana University, an MPH from Tulane University, and an MBA in Information Science and Project Management from the Devry-Keller Graduate School of Management. He served as a fellow and consultant Informatics Specialist at the CDC, where he examined the objectives and performance of national HIT initiatives that focused on cancer surveillance and national Public Health IT infrastructure improvement efforts. Carney is the Founder and CEO of the Global Health Equity Intelligence Collaborative, which seeks to leverage innovative technology and systems evaluation tools to foster smart health practices to eliminate health disparities and achieve health equity.

Sondes Ben Chagra

Online Community Manager

Sondes Ben Chagra joined Stewards of Change in 2018 as the online community manager for Stewards of Change Institute and the National Interoperability Collaborative. She also provides strategic and technical expertise relating to the full range of SOCI online and social media activities. Sondes has developed strong problem-solving and leadership skills during her 22 years as a digital communications professional and project manager, including extensive international experience. Most recently, she served as the Senior Web Manager of the African Development Bank. She also worked with 17 companies and businesses. She earned with honors two master's degrees from the University of Bridgeport, in Computer Science and Global Media and Communications Studies.

Michael Kerr

Project Consultant

Michael Kerr is a Project Consultant with Stewards of Change Institute. Prior to joining SOCI in 2013, he worked for TechAmerica, the largest IT industry association, where he directed many of the organization's state and local government programs, policy initiatives and events. He focused on federal and state procurement matters, including legislation and reforms, as well as human services delivery and technology policy issues. In addition, he led and supported member programs and events, including the Human Services IT Advisory Group (HSITAG), Beyond the Beltway, and the SLG-Cloud Commission.

Prior to joining TechAmerica (formerly ITAA), Kerr worked for the Software & Information Industry Association, Mathis and Associates Consulting, the Columbia Institute for TeleInformation and GTE. He earned an MBA from the University of Minnesota and a Bachelor of Science degree from Arizona State University.

Adam Pertman
Senior Consultant

Adam Pertman has provided a broad, diverse range of work since joining Stewards nearly four years ago. That has included strategic planning, board and financial development, helping to build SOCI, project management, and a variety of media and communications activities. Among his current responsibilities, he is the Coordination and Communications Director of the National Interoperability Collaborative.

Pertman came to SOCI after two successful careers over the last three decades – first as a senior, Pulitzer-nominated journalist with the Boston Globe, and then as one of the most highly regarded thought leaders in the child welfare world as head of the Donaldson Adoption Institute (a national nonprofit that he built into the pre-eminent research, policy and advocacy think tank in its field). He is a prize-winning author who has provided hundreds of keynotes, trainings and other presentations in the U.S. and internationally, regularly appears in the media in this country and others, and has received numerous awards for his work on behalf of children and families. He also serves as President of the nonprofit National Center on Adoption and Permanency and his consultancy, Myriad Strategic Partners.

Ivy Pool
Senior Consultant

Ivy Pool is a public-sector management consultant, currently advising non-profits and government agencies on improving outcomes for underserved populations. She is also an Adjunct Assistant Professor at New York University's Robert F. Wagner Graduate School of Public Service. Previously, she served in the administration of Gov. Andrew M. Cuomo as the Program Director for the New York State Integrated Eligibility System, a \$500 million program to modernize and streamline access to health and human service programs.

During New York Mayor Michael R. Bloomberg's administration, Pool served as the Executive Director for HHS-Connect, a nationally recognized program that established interoperability and shared case management among 12 city agencies to enable more efficient and effective service delivery. Ivy held several other positions in NYC government, including at the Department for Information Technology and Telecommunications and the Department for Citywide Administrative Services. She earned a Master's in Public Administration from NYU and an undergraduate degree from Columbia University. She was recently elected to a four-year term as a Councilwoman in New Castle, NY.

Daniel Stein
President

Daniel Stein is President of the Stewards of Change Institute (SOCI), a unique not-for-profit think tank and advocacy/implementation organization. He is also Co-Principal Investigator for

the National Interoperability Collaborative (NIC), a new “Community of Networks” initiative led by SOCI and AcademyHealth.

For over a decade, Stein has been a thought-leader, educator, consultant and advocate in promoting and implementing interoperability and information-sharing by working nationally in the private and public sectors – at the local, state and federal levels – to instigate systemic change. Through the Stewards of Change Consultancy, Stein also has provided his expertise and experience nationally to create the strategies, operational regimes, tools, trainings and materials needed to achieve tangible results and fulfill the Institute’s mission.

Navah Stein

Associate Consultant

Navah Stein is a Research Assistant at Stewards of Change Institute, focusing on issues relating to the social determinants of health and well-being, interoperability and the nation’s opioid epidemic. Her past work with diverse populations in Vermont has provided her with insights and perspectives that she brings to SOCI on health and human services. She has worked directly with resettled refugees through the Association of Africans Living in Vermont and with pregnant and parenting women healing from substance abuse and trauma through the Lund Family Center. Her BA is in Environmental Studies and Anthropology from the University in Vermont.

Gillian Tucker

Consultant

Gillian Tucker joined Stewards of Change Institute in 2015. She currently manages an array of projects and activities for both SOCI and NIC. She previously spent more than a decade working on communications and change-management strategies for business transformation projects in Northern and Southern California. She was also instrumental in the planning efforts for Sun Microsystems semi-annual leadership conferences. Tucker holds an MA in Human Resources and Industrial Relations from the University of Minnesota and a BA in Human and Organizational Development from Vanderbilt University.