

Indiana 
2-1-1TM
Get Connected. Get Answers.

Combating the Opioid Epidemic



Indiana 211 Partnership, Inc.

- 2-1-1 is a free and confidential service that helps Hoosiers across Indiana find the local resources they need.
- Available by dialing 2-1-1, text, and online.
- Available 24/7/365
- Resources for housing, food, utility assistance, job support, disaster assistance and more.



Local Partnerships



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County Health Rankings & Roadmaps *A collaboration between*

the Robert Wood Johnson Foundation and the University of Wisconsin Population Health Institute

- Ranks nearly every county in the nation based on vital health factors
- Provides a reliable, sustainable source of local data and evidence
- Engages and activates stakeholders across sectors
- Provides tools to create lasting solutions
- Increases awareness of social determinants of health related to health outcomes



Social Determinants of Health



IN211 Social Determinants of Health Screening Tool

- What is your housing situation today?
- In the past 12 months has the electric, gas, oil or water company threatened to shut off services in your home?
- Within the past 12 months, have you worried that your food would run out before you had money to buy more?
- In the past 12 months, has a lack of transportation kept you from medical appointments, meetings, work or from getting things you need for daily living?
- How often does anyone, including family, insult or talk down to you?

IN211 Aspirations

- Better understand how the social determinants of health contribute to health outcomes and inequities.
- Identify and address underlying factors
- Deliver holistic I&R service
- Better empower individuals
- Build strong, multi-sector partnerships
- Share integrated community data
- Explore additional cross-sector innovations

The Indiana Opioid Epidemic



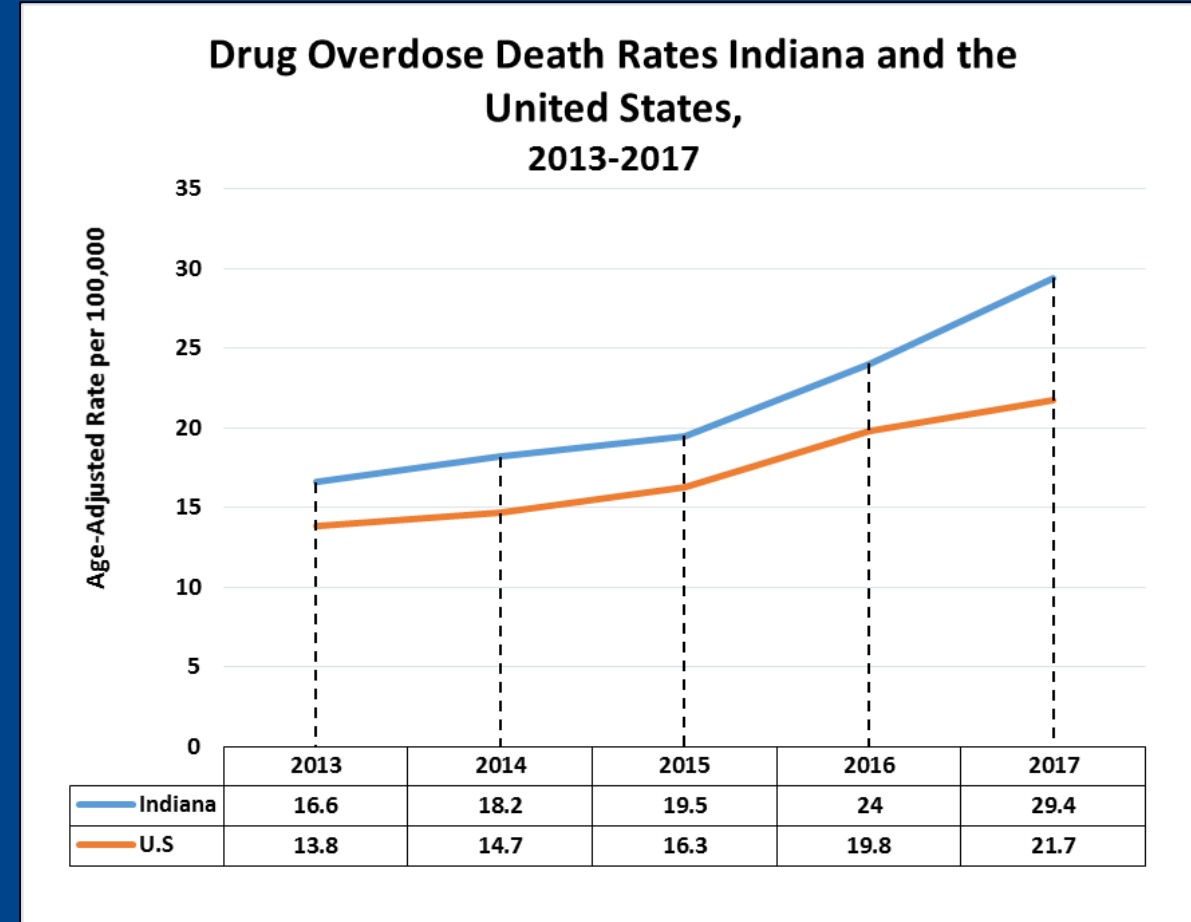
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- According to the Indiana Department of Health, 757 Hoosiers were casualties due to opioid poisoning in 2016. ₁

- A large increase in heroin-related deaths occurred from 2012 to 2016—from 111 to 209 deaths.

- Deaths related to synthetic opioids also increased in the same period from 37 to 1717 deaths.

- Indiana Business Review cited that Indiana`s battle with opioid yields economic damages amounting to \$43.4 billion over a 15-year study. ₂



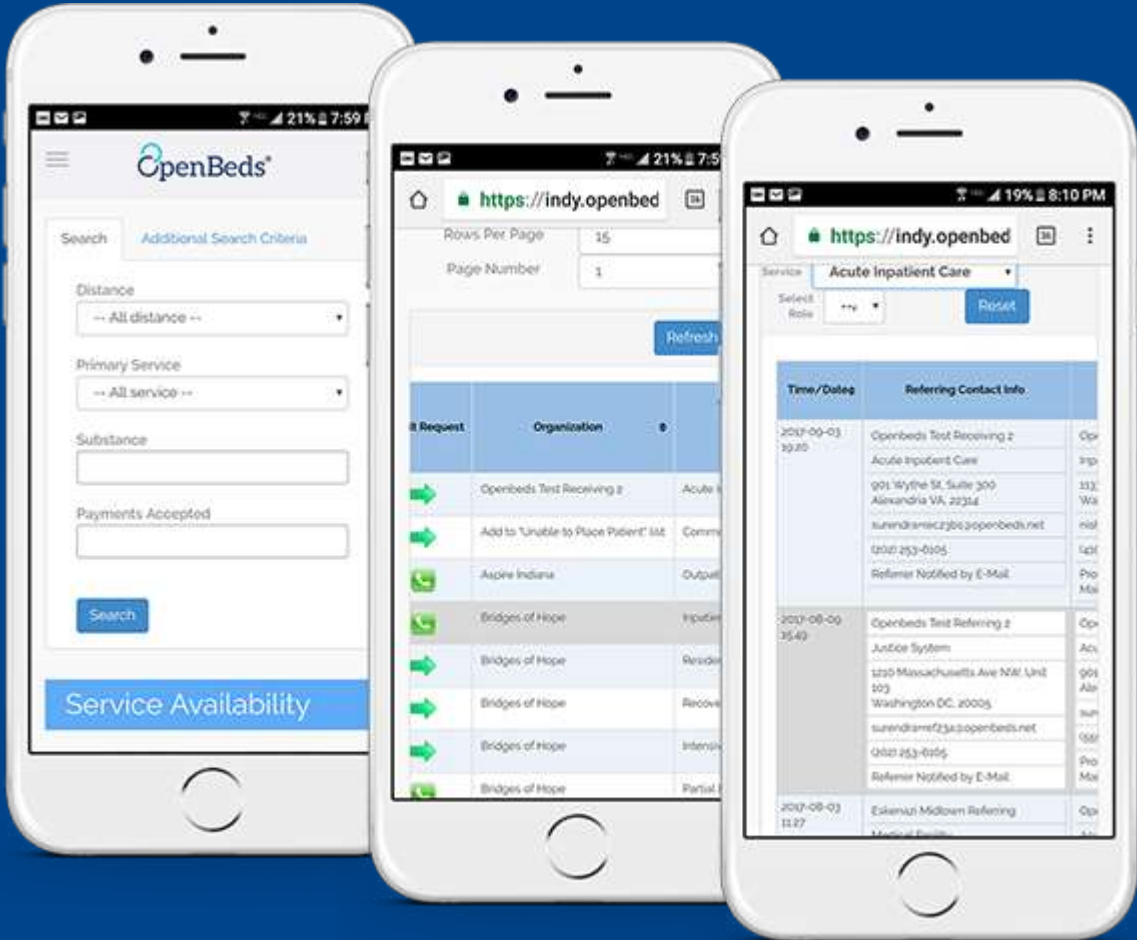


OpenBeds®

AN ENHANCED APPROACH
TO BEHAVIORAL HEALTH



OpenBeds® is a software platform that manages health services. This innovative service combines access to available treatment options as well as a comprehensive list of health, human and social services across Indiana and can be accessed by simply dialing 2-1-1, 24 hours a day, 7 days a week, 365 days a year.



[Search Criteria](#)
[Additional Search Criteria](#)
[Search by Distance](#)

Service Availability

Organization ▼	Primary Service ▼	Inpatient/Residential Beds Available					Outpatient		Comments	Contact and Service Info	Last Updated ▼
		Adult		Adolescent		Total	Next Available Appointment	Walk-in Access			
		M	F	M	F						
211	Community-Based Services-1							●	211 Wait List for priority populations (i.e. pregnant with SUD, women with SUD & children, or persons who inject drugs) that can't be placed	i	09:23 04-16-2019
211	Community-Based Services-2							●	211 Wrap-Around Service requests that are not associated with treatment referrals.	i	09:23 04-16-2019

Search Criteria

Additional Search Criteria

Search by Distance

Primary Service

* Acute Inpatient / Dual Diagnosis

Substance

* Heroin

Payments Accepted

* Medicaid

Search by ZIP

Search

Service Availability

Organization ▾	Primary Service ▾	Inpatient/Residential Beds Available					Outpatient		Comments	Contact and Service Info	Last Updated ▾
		Adult		Adolescent		Total	Next Available Appointment	Walk-in Access			
		M	F	M	F						
Bloomington - IU Health	Acute Inpatient / Dual Diagnosis	0	0	-	-	0			i	15:09 04-15-2019	
Brentwood Springs	Acute Inpatient / Dual Diagnosis	8	8	-	-	16		Bed availability not gender specific. Walk in available 24/7	i	15:17 04-15-2019	
Deaconess Cross Pointe	Acute Inpatient / Dual Diagnosis	1	1	0	0	2		We do not have any residential services.	i	15:41 04-15-2019	

Referral Request

Contact Information

Treatment Organization:	Brentwood Springs
Service:	Acute Inpatient / Dual Diagnosis
Address:	4488 Roslin Road, Newburgh IN, 47630
Phone #:	(812) 758-4193
Email:	openbedsbrentwood@spsh.com

Your preferred method to contact as per your profile is

E-Mail

Changing this will update your profile upon submit

Submit Request

Primary Service*

Acute Inpatient / Dual Diagnosis

Urgency of need*

Gender and Age*

Substance(s) – leave blank if not applicable

Difficult to Place Medical and Psychiatric Conditions

Special Populations*

Payment*

Sending Service*

-- Select Service--

Request (Maximum 200 characters)*

Enter additional information here regarding the client's condition including co-occurring medical and/or psychiatric conditions. Maximum 200 characters

- Check If referral is voluntary
- Check If referral is non-voluntary

Wrap Around Services*


This generates a notification to 211. Consent the patient about 211 contacting them. 211 will reach out within 48 hours

Submit

Cancel

Patient Information

Time/Date ▾	Referring Contact Info	Receiving Contact Info	Request Details	Receiving Service ▾	Status ▾	ID ▾	Patient Info
14:39 04-16-2019	Referring1 Admin State Authority, Referring-1 1150 K St NW 711 Washington, DC 20005 training+refadmin@openbeds.net (555) 555-5555 Referrer Notified by E-Mail	Receiving-1 Outpatient Counseling 301 King St, Alexandria, VA 22314 Training+Rec1-OC@openbeds.net (555) 555-5555 Provider Notified by Service E-Mail	Test	Outpatient Counseling	Closed	137	Joe Doe 
New Message 12:35 04-10-2019 Requested 12:31 04-10-2019	Referring1 Admin State Authority, Referring-1 1150 K St NW 711 Washington, DC 20005 training+refadmin@openbeds.net (555) 555-5555 Referrer Notified by E-Mail	Receiving-1 Outpatient Counseling 301 King St, Alexandria, VA 22314 Training+Rec1-OC@openbeds.net (555) 555-5555 Provider Notified by Service E-Mail	Test	Outpatient Counseling	Opened and Declined	131	Joe Doe 

Time/Date ▾	Name	Role	Activity	Action/Message	Attachment
14:47 04-16-2019	Referring1 Admin	Referring Administrator	Action	I'm going out to lunch.	
14:45 04-16-2019	Referring1 Admin	Referring Administrator	Closed	Thanks	
14:45 04-16-2019	Rec1 Admin1	Receiving Service Administrator	Messaging	Thanks. We will review the case.	Test_Doc.docx
14:39 04-16-2019	Referring1 Admin	Referring Administrator	Opened	Test	Test Doc.docx 

1 - 4 of 4

Rows Per Page

25



Send Message

Messages and notifications of messages are automatically received by sending and receiving providers.

 No file chosen

Select below to notify your team members

Local Action

Actions are only seen locally at your organization. Add a note in the box below and click on 'Save' for your own purposes.

Select below to notify your team members

Lyft

NO PASSING
AHEAD


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What is Lyft ?

- Lyft is public ridesharing platform, that allows individuals to request rides through a live-online network.
- Lyft provides a "Concierge" platform that allows organizations such as IN211 to request rides on behalf of clients.
- IN211 provides free Lyft rides to/from substance use recovery programs.
- IN211 cannot provide rides to Medicaid/HIP clients at this time.

Where does the data go?



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Management Performance Hub

- IN211 provides this data to the State of Indiana
- Data is entered the Management Performance Hub (MPH)
- <https://www.in.gov/mph/930.htm>



What are Indiana`s leaders saying?



"Our new 2-1-1 OpenBeds program has made more than 4,000 referrals for treatment services and support groups, connecting people quicker than ever, which can mean the difference between life and death."³

Eric Holcomb, Governor of Indiana



"The feedback that we got from 2-1-1 and the referrer was that it was the easiest thing they had ever done."⁴

Dr. Jennifer Walthall, Indiana FSSA Secretary



References

1. In.gov. (2019). *Opioid Epidemic - MPH: Management Performance Hub*. [online] Available at: <https://www.in.gov/mph/930.htm>.
2. Brewer, R. and Freeman, K. (2017). *Cumulative economic damages from 15 years of opioid misuse throughout Indiana*. [online] Ibrc.indiana.edu. Available at: <http://www.ibrc.indiana.edu/ibr/2018/spring/article1.html> [Accessed 19 Apr. 2019].
3. State of Indiana: Office of the Governor (2019). *2019 State of the State*. [online] Available at: https://www.in.gov/gov/files/2019_SOTS_Speech.pdf [Accessed 19 Apr. 2019].
4. Walthall, J. (2018). *State Partners with OpenBeds to Boost Opioids Treatment*.